



ROTTERDAM
AHOY

VENUE GUIDE

ROTTERDAM AHOY CONVENTION CENTRE

VERSION: JANUARY 2022

INDEX

ROTTERDAM AHOY CONVENTION CENTRE

| | | | |
|---------------------------|---|---------------------|----|
| INTRODUCTION | 3 | DIRECTIONS | 10 |
| FLOORPLAN | 4 | LOADING OPTIONS | 11 |
| CAPACITY OVERVIEW | 5 | PARKING | 12 |
| CRISIS MANAGEMENT | 6 | AHOY IT SOLUTIONS | 13 |
| SUSTAINABILITY | 7 | PREFERRED SUPPLIERS | 14 |
| CLIMATE CONTROL | 8 | SECURITY | 15 |
| MARKETING & COMMUNICATION | 9 | | |

INTRODUCTION

ROTTERDAM AHOY CONVENTION CENTRE

With this guide we provide you with the most essential information about our venue. If you still have any questions after reading this guide please don't hesitate to contact us!

About Rotterdam Ahoy

Rotterdam Ahoy. World Venue. Since 1971. Based in port city Rotterdam and known as THE number one versatile venue in the Netherlands. Ahoy has been the proud host of a diverse range of business events, Sports events and entertainment for more than 50 years. We look forward to welcoming you in our venue.

Visiting address

Rotterdam Ahoy
Ahoyweg 10
3084 BA Rotterdam

Postal address

Rotterdam Ahoy
PO box 5106
3008 AC Rotterdam

Important websites

Organisers of Rotterdam Ahoy can log in on www.ahoy.nl/login using their own email address and password: **weloveahoy**

There you will find information regarding:

- Floorplans
- Website announcement
- Logo's
- Organize safely
- Communication possibilities

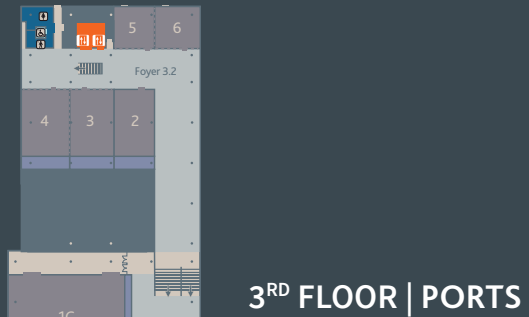
Information about the house rules, lease conditions and lease regulations can be found on:

www.ahoy.nl/en/other/rules-and-regulations

www.ahoy.nl/en/other/house-rules


































FLOORPLAN

ROTTERDAM AHOY CONVENTION CENTRE




CAPACITY OVERVIEW

ROTTERDAM AHOY CONVENTION CENTRE

| |  Surface area in m ² |  Dimensions LxWxH in m |  Daylight |  Theatre |  Cabaret |  Cabaret Round |  Classroom |  U-shape |  Banquet |  Reception |  Exam |
|---|--|---|--|---|---|---|--|---|---|---|--|
| RTM Stage | 3,100 | H:17 | - | 1,750-4,000 | 1,600 | | 1,000 | | 1,700 | 3,500 | |
| 2ND FLOOR (DOCKS) | | | | | | | | | | | |
| Dock 1 | 450 | 21.3 x 20.1 x 6 | - | 340 | 168 | 144 | 126 | 50 | 160 | 450 | 90 |
| Dock 1A | 235 | 20.4 x 10.7 x 6 | - | 140 | 52 | 48 | 56 | 36 | 90 | 250 | 40 |
| Dock 1B | 215 | 20.4 x 10.5 x 6 | - | 140 | 52 | 48 | 56 | 36 | 90 | 225 | 40 |
| Dock 2  | 109 | 9.9 x 10.6 x 3 | - | 75 | 36* | 24 | 30* | 18* | 50 | 100 | 15 |
| Dock 3  | 108 | 9.9 x 10.6 x 3 | - | 75 | 36* | 24 | 30* | 18* | 50 | 100 | 15 |
| Dock 4  | 107 | 10.2 x 10.3 x 4 | ✓ | 75 | 36* | 24 | 30* | 18* | 50 | 100 | 15 |
| Dock 5  | 123 | 10.2 x 11.8 x 4 | ✓ | 90 | 36* | 36 | 30* | 20* | 60 | 100 | 18 |
| Dock 6  | 79 | 8.35 x 9 x 4 | - | 50 | 24* | 24 | 16* | 14* | 40 | 75 | 12 |
| Dock 7  | 75 | 8.35 x 8.7 x 4 | - | 50 | 24* | 24 | 16* | 14* | 40 | 75 | 12 |
| Dock 8  | 75 | 8.35 x 8.7 x 4 | - | 50 | 24* | 24 | 16* | 14* | 40 | 75 | 12 |
| Dock 9  | 79 | 8.35 x 9.2 x 4 | - | 50 | 24* | 24 | 16* | 14* | 40 | 75 | 12 |
| Dock 10 | 562 | 27.4 x 20.1 x 7 | ✓ | 500 | 232 | 168 | 170 | 70 | 200 | 500 | 90 |
| Dock 10A | 280 | 20.1 x 13.9 x 7 | - | 250 | 108 | 84 | 82 | 40 | 100 | 280 | 40 |
| Dock 10B | 280 | 20.1 x 13.9 x 7 | ✓ | 250 | 108 | 84 | 82 | 40 | 100 | 280 | 40 |
| Dock 11  | 108 | 11.4 x 9.2 x 4 | - | 80 | 32* | 36 | 32* | 18* | 50 | 100 | 20 |
| Dock 12  | 115 | 11.4 x 9.8 x 4 | - | 80 | 32* | 36 | 32* | 18* | 50 | 100 | 20 |
| Dock 13  | 177 | 16.2 x 10.4 x 4 | ✓ | 140 | 56* | 48 | 48* | 30* | 80 | 180 | 30 |
| Dock 14  | 187 | 17.1 x 10.3 x 4 | ✓ | 150 | 56* | 48 | 48* | 34* | 80 | 180 | 35 |
| Dock 15  | 190 | 17.9 x 10.3 x 4 | ✓ | 150 | 56* | 48 | 56* | 34* | 80 | 180 | 35 |
| Dock 16  | 126 | 12.9 x 9.5 x 4 | - | 100 | 40* | 36 | 32* | 22* | 60 | 125 | 25 |
| Dock 17  | 133 | 12.9 x 9.6 x 4 | ✓ | 100 | 40* | 36 | 32* | 22* | 60 | 125 | 25 |
| Foyer 2.1 | 660 | H:2.6 | | | | | | | | | |
| Foyer 2.2 | 1,295 | H:2.6 - 4 | | | | | | | | | |
| Foyer 2.3 | 270 | H:4 | | | | | | | | | |
| 3RD FLOOR (ROTTERDAM & PORTS) | | | | | | | | | | | |
| Rotterdam A | 1,240 | 39.5 x 30.9 x 7 | ✓ | 960 | 416 | 336 | 320 | 100 | 500 | 1,250 | 220 |
| Rotterdam B | 300 | 23.2 x 12.9 x 7 | - | 230 | 100 | 108 | 80 | 50 | 120 | 300 | 60 |
| Rotterdam C | 280 | 23.2 x 11.9 x 7 | - | 215 | 100 | 108 | 80 | 50 | 120 | 300 | 60 |
| Rotterdam D | 340 | 23.2 x 14.5 x 7 | - | 280 | 136 | 108 | 96 | 50 | 120 | 350 | 70 |
| Port 1 | 1,050 | 43.1 x 24.8 x 7 | ✓ | 1,000 | 360 | 360 | 320 | 100 | 450 | 1,000 | 200 |
| Port 1A | 330 | 24.8 x 13.5 x 7 | ✓ | 270 | 100 | 108 | 80 | 50 | 120 | 325 | 60 |
| Port 1B | 295 | 24.8 x 11.9 x 7 | ✓ | 235 | 100 | 108 | 80 | 50 | 120 | 300 | 60 |
| Port 1C | 420 | 24.8 x 17 x 7 | - | 350 | 136 | 138 | 120 | 50 | 160 | 425 | 80 |
| Port 2  | 129 | 14.6 x 8.8 x 2.6 | - | 100 | 44* | 48 | 40* | 28* | 60 | 120 | 25 |
| Port 3  | 141 | 14.6 x 9.6 x 2.6 | - | 120 | 44* | 48 | 40* | 28* | 60 | 130 | 25 |
| Port 4  | 148 | 14.6 x 10 x 2.6 | - | 120 | 44* | 48 | 40* | 28* | 60 | 130 | 25 |
| Port 5  | 80 | 8.9 x 9.3 x 2.6 | ✓ | 50 | 24* | 24 | 24* | 18* | 40 | 80 | 12 |
| Port 6  | 85 | 9.5 x 9 x 2.6 | ✓ | 50 | 24* | 24 | 24* | 18* | 40 | 80 | 12 |
| Port 7  | 86 | 11.9 x 7.1 x 4 | ✓ | 60 | 24* | 30 | 24* | 20* | 40 | 80 | 16 |
| Port 8  | 84 | 10.7 x 7.7 x 4 | - | 60 | 20* | 18 | 18* | 18* | 30 | 80 | 16 |
| Foyer 3.1 | 1,100 | H:2.6 - 7 | | | | | | | | | |
| Foyer 3.2 | 670 | H:2.6 | | | | | | | | | |

INCLUDED IN RATES

-  Basic AV
- Free Ahoy-wifi
- 1 Convention manager
- Climate control in RACC
- Cleaning public spaces
- Standard digital signage
- Theatre style set-up (* room setup including congress tables)

NOT INCLUDED IN RATES

- Security, firemarshall & first aid
- Stage
- Rigging
- Electricity (power-supply)
- Additional cleaning
- All other additional services not mentioned in the

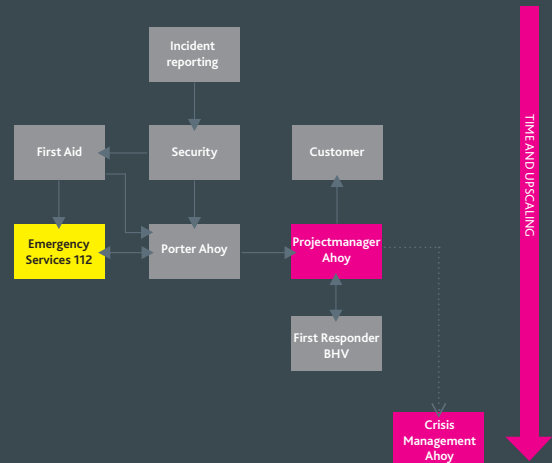
CRISIS MANAGEMENT

ROTTERDAM AHOY CONVENTION CENTRE

CMT

In the event of an emergency, the Lessee, the Project Manager and the Head of Security will meet in a predetermined room. From here, the Crisis Management Team initiates its actions in accordance with the protocol of Rotterdam Ahoy. Ask your Project Manager for more information. Below is the crisis management card, which is also available as a hard copy format from your Project Manager.

| Position | Location | Telephone | Email |
|---------------------|--------------|--------------------|----------------------|
| Alarm number | | +31 (0)10 293 3112 | |
| Central number | Ahoy Plaza | +31 (0)10 293 3300 | info@ahoy.nl |
| First Aid | Ahoy Arena | +31 (0)10 293 3610 | |
| First Aid | Plaza/Hallen | +31 (0)10 293 3410 | |
| First Aid | RTM Stage | +31 (0)10 293 3409 | |
| Porter | Ahoy Plaza | +31 (0)10 293 3124 | portierplaza@ahoy.nl |
| Porter | Ahoy Arena | +31 (0)10 293 3580 | portierarena@ahoy.nl |
| Porter | RTM Stage | +31 (0)10 293 3110 | portiertm@ahoy.nl |
| Security Centralist | Ahoy Arena | +31 (0)10 293 3650 | |
| Projectmanager | | | |
| Location CMT | | | |



LEGEND

- First Aid
- AED
- Emergency Exit

SUSTAINABILITY

ROTTERDAM AHOY CONVENTION CENTRE

As Rotterdam Ahoy, we live in the here and now but are constantly thinking about the future; a sustainable future. A future in a healthy, beautiful and green city. So the next generations can also enjoy all the beauty we have to offer. You can't realise sustainable ambitions on your own. Rotterdam Ahoy builds the future in various ways, together with partners and stakeholders.

A sustainable past and present

In all the renovations and expansions that Rotterdam Ahoy has carried out in recent decades, sustainability was a top priority. Within this context, we invested in air-conditioning systems that use a circular process (heat/cold storage), in sound-insulating materials, energy-efficient LED lighting, and in wastewater separation. Furthermore, our disposable catering materials are made from 100% recycled material and FSC certified wood, we work with local fresh products of the season and when purchasing our products, we make sure that as few 'food miles' as possible are made. Our mail is delivered CO2 neutral, and we print on FSC paper.

An even more sustainable future

Rotterdam Ahoy is located in Rotterdam Zuid. 'Hart van Zuid' (Heart of South) is the name under which the area around Ahoy will be completely metamorphosed until 2022, with the aim of creating a new, vibrant city centre in Rotterdam Zuid. The renovation of the Exhibition and Event Halls 2 to 6 of Ahoy in 2018 and the construction of the Rotterdam Ahoy Convention Centre (RACC) are part of the development of this area. Various aspects of sustainability will be implemented in Hart van Zuid. Steps are taken in the following categories: Buildings, Infrastructure, Social, Energy and Water. This includes, for instance, the air tightness of the building, sun blinds, daylight penetration, etc, but also the type of lighting and climate control systems.

Within the area, there is also a strong focus on the Smart City EU sustainability project RUGGEDISED, a joint venture of six European cities, of which Rotterdam is the coordinating city. RUGGEDISED tests and implements smart solutions in the field of energy, transport and digital technology in large-scale urban testing grounds to pave the way to a smarter and more sustainable Europe.

We don't do it alone

Within Rotterdam Ahoy, partnership is essential on many fronts. Including in the field of sustainability. In addition to working with stakeholders outside Ahoy, we are also working internally with partners such as Hago (cleaning), DB Schenker (logistics) and Pameijer (painting jobs) on a sustainable future.

CLIMATE CONTROL

ROTTERDAM AHOY CONVENTION CENTRE

Recently, Rotterdam Ahoy has carried out a research into the ventilation within its accommodation. This research was carried out by, among others, Prof.ir. P.G. Luscuere from Delft University of Technology, together with BBA Binnenmilieu in coordination with the research carried out by Mojo Concerts and other event locations in the Netherlands.

The aim of the study was to quantify the risk of contamination with the virus that causes COVID-19 on the basis of the aerosol route, to assess the current ventilation systems in the accommodation and to make recommendations for the design and use of these systems.

It has become clear that the ventilation systems are 'state of the art' and comply with all applicable regulations. In addition, the systems are able to bring in 100% outside air in a simple manner. Due to the volumes of the rooms, with a lot of m³ (the height of the building) and the use of the ventilation system, the chance of contamination via the so-called aerosol route is many times smaller than that in smaller rooms, especially where there is a relatively high density of people, accompanied by (too) little ventilation.

Safety comes first at Rotterdam Ahoy. We naturally adhere to the guidelines of the RIVM (National Institute for Public Health and the Environment), but with the above-mentioned research we also take measures to minimize the risk of contamination via the aerosol route during events and trade fairs in Ahoy.

MARKETING & COMMUNICATION

ROTTERDAM AHOY CONVENTION CENTRE

Ahoy is home to the best total experience in the field of business and consumer events. More than 45 years of experience and expertise are available to organise and facilitate any desired meeting successfully and to the satisfaction of our clients.

Strong brand

One of the reasons why many organisers like to return to us is the support we offer in the field of marketing and communication and thus the additional publicity that Ahoy can generate for an event. The strong Ahoy brand offers added value to your event, while you also benefit from the communications of Ahoy and its network. Just like you, we think it is important that your event is brought to the attention and attracts many visitors.

Attention

If you organise your event in Ahoy, we are guaranteed to bring your event to the attention of the public via:

- our highly popular website www.ahoy.nl (monthly average of 100,000 unique visitors)
- our digital newsletters (both consumer and business oriented)
- our social media channels (Twitter, Facebook, YouTube)

Service e-mail

Ahoy provides your visitors with the best possible information by drawing a service e-mail prior to the event, which is sent to your visitors (by us or by you). Our Marketing & Communications Managers will be happy to talk to you in order to prepare your visitors optimally.

Extra publicity

In addition to the support mentioned above, you can also choose to generate extra publicity through the various Ahoy communication tools. These include for example: narrowcasting screens at strategic locations in Ahoy Plaza, banners on the website, flags.

Via www.ahoy.nl/login you can log in with your own e-mail address and the password: `weloveahoy`. You will find more information about our possibilities in the field of marketing & communication support on the Communication options page.

DIRECTIONS

ROTTERDAM AHOY CONVENTION CENTRE

Ahoy is conveniently located from all roads.

Coming from Amsterdam/The Hague

Stay on the A4. Follow Rijswijk, Delft, Schiedam to Europoort. Take the A4 through the Benelux tunnel. From Benelux follow A15 direction Rotterdam. Take the exit Rotterdam-Charlois (19). From the Groene Kruisweg take the 4th exit right onto the Oldegaarde. Then turn left onto the Zuiderparkweg at the traffic lights. On the Zuiderparkweg take the first exit right. You are now on the Ahoyweg.

Coming from Utrecht

Stay on the A12 to Gouda. Then follow the A20 towards Rotterdam. On the A20 take exit A16 towards Dordrecht/Breda. After the Van Brienoord bridge take the Ring Rotterdam towards Zierikzee / Barendrecht / Europoort (A15). On the A15 follow the Ring A15 towards Rotterdam-Zuid before you reach intersection Ridderkerk, then follow Ring Rotterdam Zierikzee (A29) and take exit Rotterdam-Zuidplein (19A). At the 5th traffic lights, turn left. You are now on the Ahoyweg.

Coming from Dordrecht/Breda

Stay on the A16 towards Rotterdam. On the A16 take the Ring Rotterdam-Zuid towards Zierikzee (A15). On the A15 follow the Ring A15 towards Rotterdam-Zuid before you reach intersection Ridderkerk, then follow Ring Rotterdam Zierikzee (A29) and take exit Rotterdam-Zuidplein (19A). At the 5th traffic lights, turn left. You are now on the Ahoyweg.

Coming from Zeeland/Roosendaal

Stay on the A29 towards Rotterdam. Drive to the end of the A29. At intersection Vaanplein, take exit Rotterdam-Zuidplein (19A). At the 5th traffic lights, turn left. You are now on the Ahoyweg.

LOADING OPTIONS

ROTTERDAM AHOY CONVENTION CENTRE

Elevators RACC

The two RACC freight elevators can be reached through Gate F or G, P6, doors R15. These freight elevators give access to the 1st, 2nd and 3rd floor of the RACC.

The passenger lift of the RACC can be reached via the entrance of the RACC.

| Elevators RACC | max. weight | Door width | Width | Height | Depth |
|-----------------------|-------------|------------|--------|--------|--------|
| Freight elevator (2x) | 8.000 kg | 1.60 m* | 2.50 m | 2.60 m | 5.40 m |
| Elevator entree RACC | 1.000 kg | 0.85 m** | 1.50 m | 2.00 m | 1.45 m |

*(width entrance doors from elevator to RACC), **(width elevator door)

Elevators Plaza

These lifts are accessible via the Plaza. These lifts provide access to the 1st, 2nd and 3rd floors of the RACC.

| Elevators Plaza | max. weight | Door width | Width | Height | Depth |
|------------------|-------------|------------|--------|--------|--------|
| Freight elevator | 3.300 kg | 2.30 m | 2.30 m | 2.10 m | 2.30 m |
| Elevator Plaza | 1.000 kg | 1.10 m | 1.10 m | 2.10 m | 1.30 m |



PARKING

ROTTERDAM AHOY CONVENTION CENTRE

By car

Rotterdam Ahoy has 2.000 parking spaces. More information about can be found at www.ahoy.nl/en/accessibility To be sure of a parking space on event days, it is possible to buy a parking ticket with a parking guarantee up to 2 hours prior to the event. It is also possible to buy a parking ticket at Rotterdam Ahoy if there are still parking spaces available. A parking ticket is then drawn at the barrier when entering the parking lot. This parking ticket can be paid at the payment machine or online with the QR code on the parking ticket.

Visitors can also go to the parking garage Zuidplein, a five-minute walk away. Or they can use the various P+R facilities, at the metrostations Slinge and Capelsebrug.

Charging points

Rotterdam Ahoy currently has 3 fixed electric charging points. Because of the environmental developments on our (parking) site, we will not be expanding this capacity on a short term.

By public transport - Bus, metro & train

Ahoy is easily accessible by public transport. The Zuidplein metro and bus station is a 5-minute walk away. For more information about public transport, visit www.9292ov.nl and www.ret.nl.

By bike

Enjoy a bike ride to Rotterdam Ahoy! Visitors park their two-wheeler in front of Ahoy in an excellent (unattended) bicycle shed.

AHOY IT SOLUTIONS

ROTTERDAM AHOY CONVENTION CENTRE

Ahoy ICT is the ICT partner within Rotterdam Ahoy when organizing an event, trade fair or conference. Inside Rotterdam Ahoy it is possible to purchase one or more IT services. We are happy to advise you about how your wishes can be translated into a suitable solution. In addition to our standard services (such as internet connections, WiFi, etc.) we can offer you tailor-made solutions to provide your event, trade fair or conference with all the desired options.

Wifi

Experience the convenience of free WiFi Internet in the RACC of Rotterdam Ahoy. Rotterdam Ahoy is using the "High end" WiFi access points of Extreme Networks, known worldwide for stable and fast WiFi networks. This service is available to visitors/customers based on a fair use policy. This service does not guarantee capacity/speed (bandwidth) and is only suitable for purposes such as small internet traffic (email, visiting websites, etc.)

If you would like your own naming and/or guarantee on capacity / speed (bandwidth) on WiFi indoors (certain) parts of the complex (one or more halls, Arena, Plaza, etc.) then, based on requirements to be inventoried (fire width, capacity, onsite support, etc.) and goals (use your own app, etc.) request a quote from your projectmanager. If your exhibitors need a direct internet connection, they can purchase this directly from AHOY's ICT services via <https://webshop.ahoy.nl/>

The use of your own WiFi (wireless access points/hotspots) is not allowed due to interference.

Properties Ahoy WIFI

- The Extreme Network Access points are able to use 2.4 and 5.0 GHZ bandwidth.
- They have a capacity till 1024 connections, each Access point
- Speeds till 150 Mbps are possible, up and down.
- Up to 16 SSID's can be installed, per Access point
- 21.000 people can connect at the same time in Ahoy.

Safety

- WPA3 security
- L2-L7 DPI firewall support
- PPSK support (private pre-shared key)
- WIFI 6 Technology
- The Ahoy WIFI is compliant with the following IEEE standards: 802.11d, 802.11h, 802.11k, 802.11r, 802.11v, EAP SIM

Standard internet connections

You can easily and quickly order a (standard) internet connection from us.

10 Mbit up/down

25 Mbit up/down

50 Mbit up/down

10 Mbit up/down + 1 fixed public IP address

25 Mbit up/down + 1 fixed public IP address

50 Mbit up/down + 1 fixed public IP address

Fast internet connections

Are you looking for fast, high-quality internet? We also offer different speeds in this area (suitable for e.g. streaming (glass), as a backup line, etc.); possibly with one or more fixed public IP addresses.

For all questions regarding IT, please contact your project manager.

PREFERRED SUPPLIERS

ROTTERDAM AHOY CONVENTION CENTRE

Rotterdam Ahoy has a number of in-house services that know the accommodation inside out and work together with all departments like a well-oiled machine. Ahoy also works with a number of renowned suppliers from transport to complete stand construction. We do this not only because of the quality of their service, but also because we have arranged attractive rates so you can benefit of this.

Energy (power) and rigging

Ahoy works with in-house supplier ACS Audiovisual Solutions for the construction of power and providing rigging. Accuracy, safety and perfectionism are important for every event. Our advice is: start with the power plan and the rigging preparations in good time.

Audiovisual solutions

The best audiovisual solutions for each event.

ACS

Nieuwe Hemweg 22

1013 CX Amsterdam

T: +31(0)20 671 9909

E: info@acsaudiovisual.com

W: www.acsaudiovisual.com

Event & Venue Branding

For media exposure, event branding and signage projects during your trade fair or event, you can contact Partnion.

Partnion

Brinklaan 66

1404 GK Bussum

T: +31(0)35 631 68 85

E: info@partnion.com

W: www.partnion.com

Logistics Solutions

DB Schenker is the official event and trade fair forwarder for Rotterdam Ahoy. They offer comprehensive logistics solutions, organize the total transport of all materials, handle customs formalities and provide additional services.

DB Schenker | Fairs & Events National

c/o Ahoy B.V.

Ahoyweg 10

3084 BA Rotterdam

T: +31(0)10 494 01 00

E: Fairs.Rotterdam@dbschenker.com

W: www.dbschenker.com

SECURITY

ROTTERDAM AHOY CONVENTION CENTRE

Rotterdam Ahoy works with a shortlist of preferred security companies. Working with a security company that is not on this shortlist is only possible with the permission of Rotterdam Ahoy and a security fee applies.

TSC Crowd Management
Krommewetering 21
3543 AP UTRECHT
T: +31 (0)30 303 19 03
W: www.tsc.nl
E: info@tsc.nl

PROFI-SEC
't Geerke 6
5235 HH 's-Hertogenbosch
T: +31(0)73 621 48 35
W: www.profishsec.nl
E: info@profi-sec.nl

ISA
Toetsenbordweg 12
1033 MZ Amsterdam
T: +31(0)20 636 11 85
W: www.isasecurity.nl
E: info@isasecurity.nl

Special Security Group
De Amert 706A
5462 GH Veghel
T: +31(0)857828182
W: www.specialsecuritygroup.nl
E: info@specialsecuritygroup.nl

Security Management Group BV
Hoofdweg 258
3067 GJ Rotterdam
T: +31(0)10 - 492 93 33
W: www.smg-rotterdam.nl
E: info@smg-rotterdam.nl